

ROUSH®

Focused. Driven. Committed.

Roush Job Posting August 16, 2010 – September 16, 2010

Field Service Manager

Roush supplies comprehensive, integrated development services and provides customers with support that fuses technology and engineering. From design through prototyping, testing and manufacturing, we take our customers' visions from the sketch pad to production. We're focused, efficient, and we deliver. With over 2000 employees in more than 40 facilities across the United States, and interests around the world, Roush solves customers' problems and provides significant support to the automotive, performance products, military, entertainment, life sciences, alternative fuels and consumer products industries.

We are focused on performance, driven by technology, and committed to our customers' success. If you're only happy when your customers are happy, we want you on our team.

Visit our website: www.roush.com

Your Role:

Our business is growing and with that we have an immediate need for a Field Service Manager. This person will be responsible for: managing strategic partnerships with customer (Ford) Dealerships and Fleet Service Centers (including establishing service centers near all key fleet customer sites, coordinating training in our technology and warranty/service procedures, and introducing and managing the service part product line including recommending stocking parts and quantities and taking initial orders), organizing and managing listing of all active service partners, provide updates for website listings and contact information and be providing weekly and monthly reports on status of each service partner to VP of Operations.

Requirements:

- High school diploma or equivalent. 4 year college degree preferred.
- Minimum 5 years' experience with Ford Dealerships parts and service departments and/or with fleet service centers.
- Strong technical knowledge of automotive fuel systems.
- Ability to represent ROUSH in the highest manner with Fleet Managers, Ford Dealerships and/or Independent Service Centers.
- Must be willing to travel up to 80%.
- Excellent computer skills. (MS Project, Excel, Word and PowerPoint)
- Excellent communication skills and excellent writing skills.
- Customer focused and proven ability to interface with customers.
- Past experience with alternative fuel products preferred (LPG, CNG, Electric, etc...)
- ASE certifications preferred

Benefits include medical, dental, vision, life insurance, LTD, 401K, paid vacation, and paid holidays.

You must refer to this posting to be considered.

Send resume by September 16, 2010 AA/EEO

Send updated resume to Amanda Asher, Email: Careers@roush.com

Visit our website: Roush.com